

2011-12 PROGRESS AND DEVELOPMENT

2011-12 has been a year of continuing expansion for Mersdee Health Limited. This has included moving base to a new address and telephone number.

Core elements of the business such as Medico-Legal work; Investigations, Reviews and Consultation continue to grow with an expanding range of customers and commissions. Other aspects of the business such as Executive Coaching and Training are now taking off and demand is increasing.

Mersdee Health Limited offers expertise on clinical standards, risk assessment, risk review, risk management, information sharing policies and procedures, clinical governance systems and procedures, links to clinical practice, safeguarding, equality and diversity training including impact assessments.

As well as undertaking investigations and reviews Mersdee Health Limited can provide training and support for internal investigations of serious untoward incidents, complaints and policy/procedure reviews and development including contracting standards to commissioners and providers.

Mersdee Health Limited has developed and delivered approaches to care pathway development and reviews including bed utilisation and resource deployment decisions. These approaches identify and deliver on options to promote quality, efficiency and effectiveness.

Mersdee Health Limited will continue to work with associates and other organisations when this is the best way to deliver customer benefit and value for money.

Mersdee Health Limited is now on LinkedIn (<http://www.linkedin.com/pub/ian-davidson/28/752/926>)